M4 MOBILE TECH

Take the power of M4 into the field with this versatile module.

Manage daily activities online and in real-time with M4 Mobile Tech

Technicians can access work assignments from tablet or PC devices to update ticket status, make schedule changes, and more. Techs can stay in touch with changing priorities throughout the day, as well as streamline stock management. M4 Mobile Tech brings a wealth of information to a new world of handheld devices.

Up to
59%
faster Mean Time to Repair (MTTR)

Features

- Color-code features and equipment based on status
- Access Technicians' daily appointments from anywhere
- Work and clear tickets while off line with no internet connection
- View ticket history for a customer structure
- Visualize and manage truck inventory
- Record and assign time to SLA's

Benefits

- Technicians have their daily appointments available to them at all times
- Technicians and Dispatchers can keep in constant communication with each other without having to call in and provide a more paperless workflow
- Accurately track additional billable work and charges to the customer
- Track extra work that is added unexpectedly while the Technician is onsite at the customer premise

38%
Average time saved per day for technicians using M4