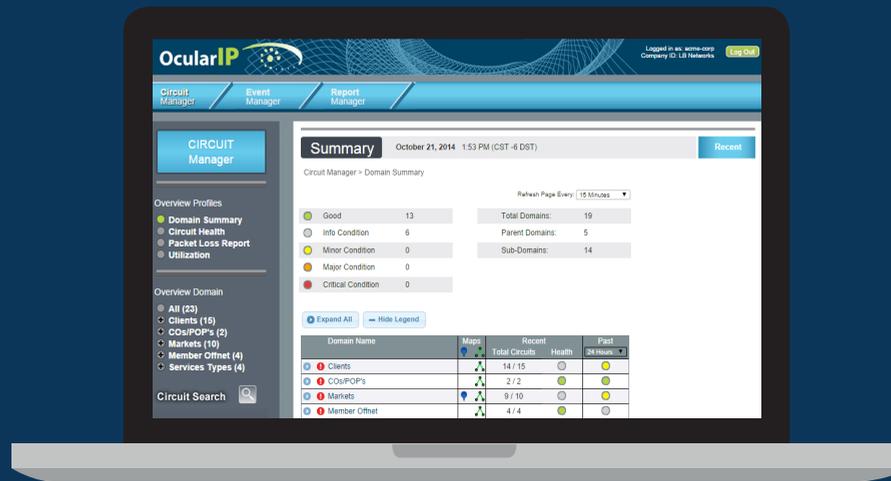




M4 SLA VISION POWERED BY OCULARIP

Share real-time network performance information with this service assurance management platform.



Overview

Share performance information on demand with M4 SLA Vision powered by OcularIP. You choose what information is available, how it's presented and who has access. Plus you can receive reports and predictive information, and monitor off-net partners to ensure services are delivered as required.

100+

service providers leverage this technology to reduce operating cost and enhance their customer experience

Features

- Share information on demand through a branded customer portal
- Customizable dashboards and visualizations capable of tracking over 100 KPIs
- View the same information as your customers
- Flexible circuit domain architecture
- Customizable role-based functions
- Security abstraction - users don't log into your NMS or Operations tools, only the portal
- Create precise reports that meet the needs of customers, engineers and management

Benefits

- End-to-end service assurance visibility and management
- Reduction in customer calls due to shared visibility into performance data
- Ability to identify service drift or near-violations prior to an outage
- Capture SLA credits and reduce MTTR
- Monitor off-net provider circuit segments
- Gain the trust of Finance, Healthcare and other key market customers with performance visibility